

Audit and Management Services

Business Plan Report

Customer

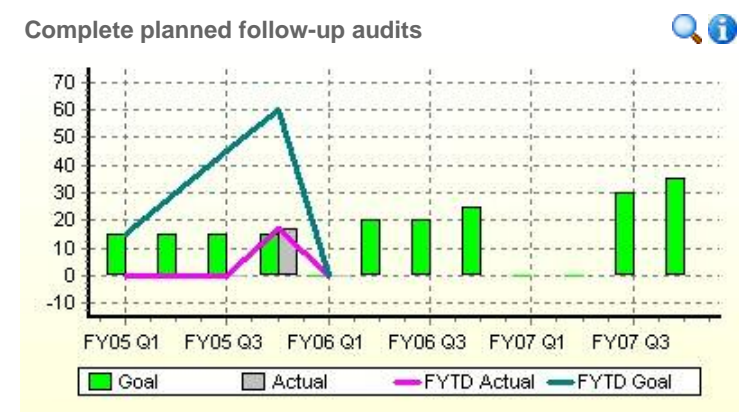
Objective Name	Owner(s)
Monitor Auditee Corrective Actions (ES1-1)	Pamela Broaster-Doyle Cathy Jackson

Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
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Parent Objectives

Measures	Owner(s)
Complete planned follow-up audits.	Cathy Jackson Pamela Broaster-Doyle

Performance Graph	Initiatives Linked To Measure	Owner(s)
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↑ good direction updated: 1/26/2006

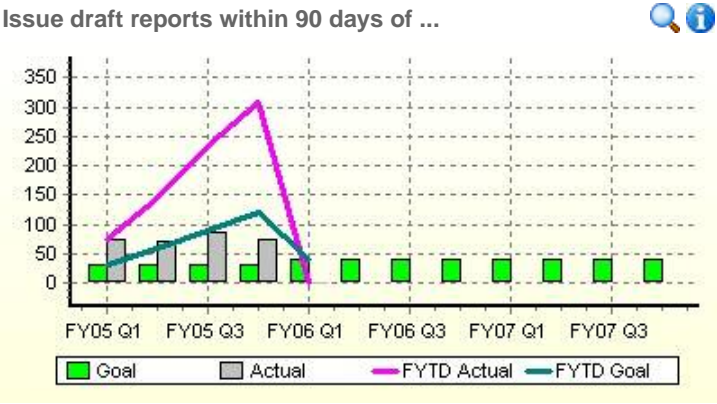
Objective Name	Owner(s)
Communicate Audit Results Timely (ES1-1)	Pamela Broaster-Doyle Cathy Jackson

Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
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Parent Objectives

Measures	Owner(s)
Issue draft reports within 90 days of fieldwork completion.	Pamela Broaster-Doyle Cathy Jackson

Performance Graph	Initiatives Linked To Measure	Owner(s)
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good direction

updated: 1/27/2006

Child Measures Linked To Measure	ACTUAL	GOAL	DATE
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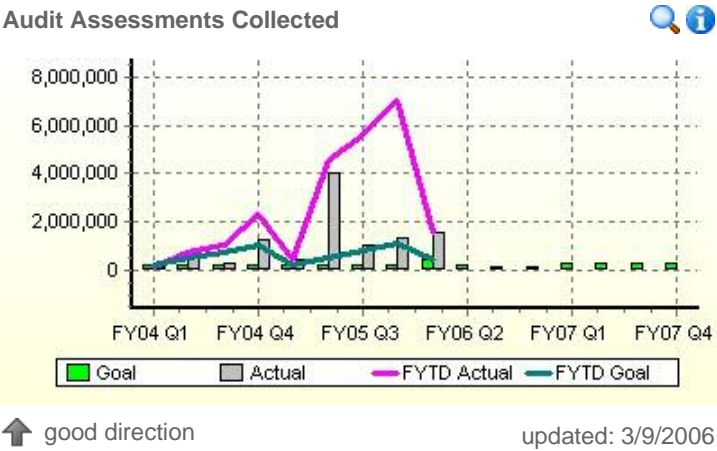
Financial

Objective Name	Owner(s)
Sound asset management and financial investment strategies - Audit	Pamela Broaster-Doyle Cathy Jackson

Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
		Ensure the financial viability of the County through sound financial management practices
		Parent Objectives
		(ES8.1) Sound asset management and financial investment strategies (priority outcome)

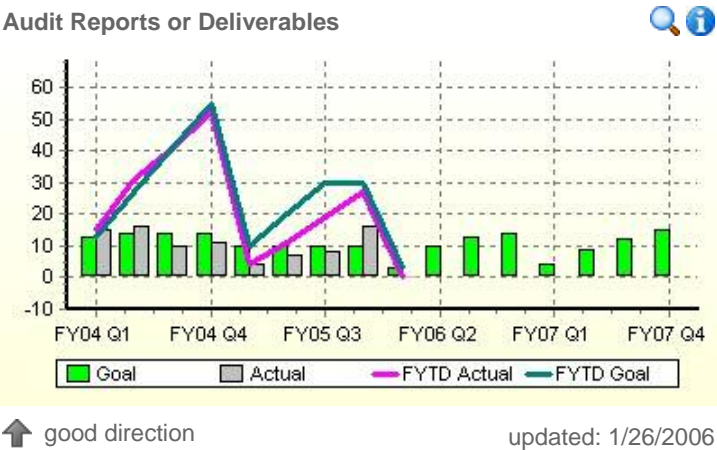
Measures	Owner(s)
Audit Assessments Collected	Cathy Jackson Pamela Broaster-Doyle
Audit assessments collected from current and prior years.	

Performance Graph	Initiatives Linked To Measure	Owner(s)
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Audit Reports or Deliverables	Cathy Jackson Pamela Broaster-Doyle
Number of audit reports or deliverables completed.	

Performance Graph	Initiatives Linked To Measure	Owner(s)
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Complete Risk Assessment Analysis and Develop Audit Plan	Pamela Broaster-Doyle Cathy Jackson
Complete preliminary draft risk assessment report and audit plan for upcoming fiscal year by December 31 (Quarter 1).	

Performance Graph

Initiatives Linked To Measure

Owner(s)

Complete Risk Assessment Analysis and ...



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↑ good direction

updated: 1/26/2006

Child Measures Linked To Measure

ACTUAL GOAL DATE

Net Audit Assessment

Cathy Jackson Pamela Broaster-Doyle

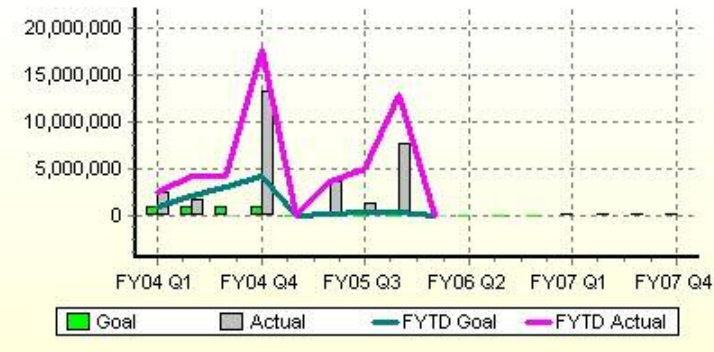
Amount of Audit Assessment

Performance Graph

Initiatives Linked To Measure

Owner(s)

Net Audit Assessment



↑ good direction

updated: 1/31/2006

Child Measures Linked To Measure

ACTUAL GOAL DATE

Objective Name	Owner(s)
Meet Budget Targets (Audit and Management Services)	Pamela Broaster-Doyle Cathy Jackson

Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
		Planned necessary resources to meet current and future operating and capital needs (priority outcome)
		Parent Objectives
		(ES8.2.1) Meet Budget Targets

Measures	Owner(s)
Revenue: Total (Audit & Mgmt Svcs)	Cathy Jackson Pamela Broaster-Doyle
Total revenue in \$1,000s (from FAMIS)	

Performance Graph	Initiatives Linked To Measure	Owner(s)			
<div>Revenue: Total (Audit & Mgmt Svcs)</div> <div> ↑ good direction updated: 1/26/2006 </div>	Child Measures Linked To Measure	<table> <thead> <tr> <th>ACTUAL</th><th>GOAL</th><th>DATE</th></tr> </thead> </table>	ACTUAL	GOAL	DATE
ACTUAL	GOAL	DATE			

Expen: Total (Audit & Mgmt Svcs)	Cathy Jackson Pamela Broaster-Doyle
Total expenditures in \$1,000s (from roll-up of Personnel, Other Operating, and Capital)	

Performance Graph

Expen: Total (Audit & Mgmt Svcs)

Internal

Learning and Growth

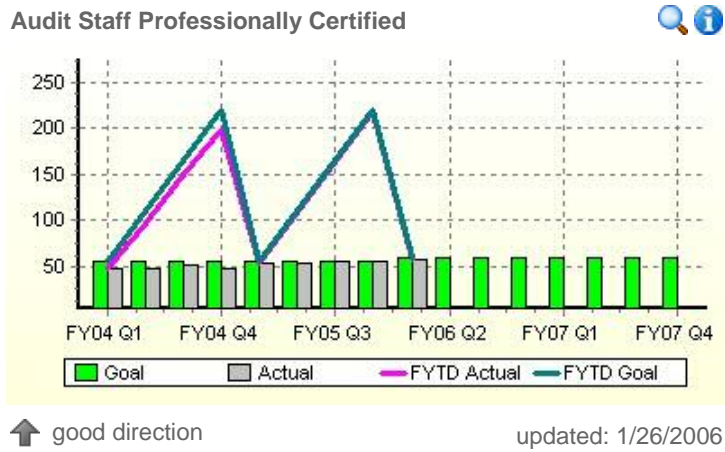
Objective Name	Owner(s)
Staff Development and Certification (ES5-2 & ES5-4)	Pamela Broaster-Doyle Cathy Jackson

Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
Complete Procedures Manual.	Pamela Broaster-Doyle Cathy Jackson	

Parent Objectives

Measures	Owner(s)
Audit Staff Professionally Certified	Cathy Jackson Pamela Broaster-Doyle
Percentage of audit staff with professional certifications.	

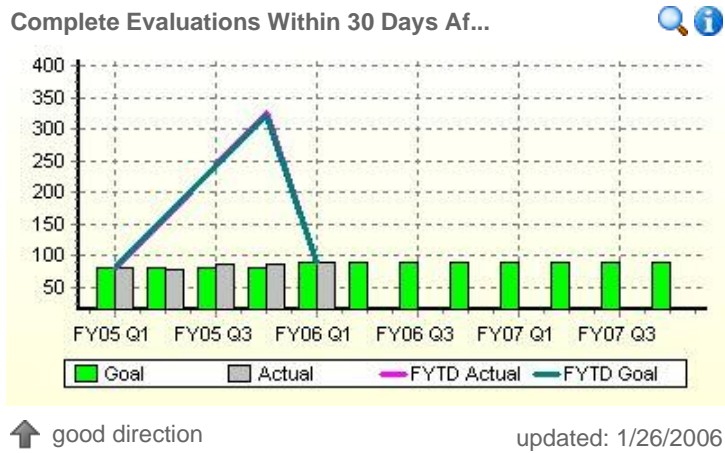
Performance Graph	Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure	ACTUAL	GOAL	DATE
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Complete Evaluations Within 30 Days After Due Date.	Pamela Broaster-Doyle Cathy Jackson
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Performance Graph	Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure	ACTUAL	GOAL	DATE
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Hold Quarterly Staff Meetings.	Pamela Broaster-Doyle Cathy Jackson
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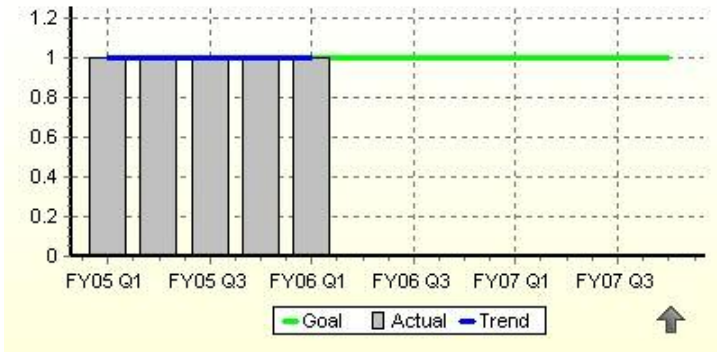
Performance Graph	Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure

Hold Quarterly Staff Meetings.



ACTUAL GOAL DATE



↑ good direction

updated: 1/26/2006

Maintain 80% Training Satisfaction Rate.

Pamela Broaster-Doyle Cathy Jackson

Performance Graph

Initiatives Linked To Measure

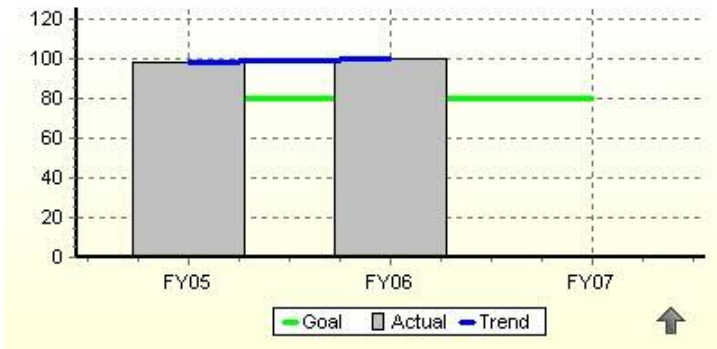
Owner(s)

Maintain 80% Training Satisfaction Rat...



Child Measures Linked To Measure

ACTUAL GOAL DATE



↑ good direction

updated: 1/26/2006

Provide 40 Hours of Continuing Education Hours Annually.

Pamela Broaster-Doyle Cathy Jackson

Performance Graph

Initiatives Linked To Measure

Owner(s)

Provide 40 Hours of Continuing Educati...



Child Measures Linked To Measure

ACTUAL GOAL DATE



↑ good direction

updated: 1/26/2006

